

FIREBRICK

• pottery •

1105 Main St. Lynchburg, VA 24504

www.firebrickpottery.com

Kiln Firing Policies

Identification of Work

- All pieces submitted for firing must be clearly marked with a recognizable stamp, signature, or other permanent marking identifying its owner.
- Unmarked work may be refused or may not be returned if ownership cannot be determined.
- Firebrick Pottery is not responsible for lost or misidentified work due to missing identification.

Clay Identification Requirements:

- Customers must be able to identify the name, brand, and cone rating of the clay body used by providing proof of purchase or original packaging.
- Misidentified or unidentified clay may be refused.
- Firebrick Pottery is not responsible for any issues arising from the use of improper clay bodies.

Bisque Firing Requirements:

- All items brought in for bisque firing must be bone dry (almost completely free of moisture) before being scheduled to be fired.
- Firebrick Pottery reserves the right to delay firing any pieces that are not sufficiently dry, as firing moist pieces poses a risk to other work in the kiln.

Liability & Firing Outcomes:

- Firebrick Pottery is not responsible for cracks, defects, warping, explosions, imperfections or glaze issues that occur during firing.
- Members understand that firing is an unpredictable process and accept that results may vary.
- Refunds will not be provided for damaged or unsatisfactory outcomes.
 - Re-firings will be charged at the standard firing rate.

Glazing & Kiln Damage Policy:

- Members are responsible for ensuring that all glazes used are the proper cone rating for each item.
- Members are responsible for ensuring that all glazed items are properly cleaned and free of glaze on bottom and 1/8" up from the bottom surface.
 - Custom stiling or other alternative firing set-ups can be pre-arranged, but may incur extra costs.
- Items with too heavy of a glaze application or improper clay and/or glaze or application leading to kiln damage will result in additional fees:
 - Minor glaze drips requiring grinding: **\$10** per affected area.
 - Significant kiln shelf damage: **\$50** per affected shelf.
 - Severe damage requiring shelf replacement: Full replacement cost (approx. **\$95** per shelf).
 - Damage to kiln elements due to improper clay or excessive glaze: Cost of element replacement (varies, typically **\$100+**).
- Firebrick Pottery reserves the right to refuse future firings for repeat offenses.

For any questions regarding this Agreement, please contact us at hello@firebrickpottery.com